

CLASS 2-7 TRUCKS

Ryder Vehicle Assurance Program

Buy Used. Drive Confidently.

Includes: Engine, Critical Components (turbos, fuel injectors, fuel pump, water pump, ECM and more), Transmission & Rear Differential, and Aftertreatment, or Emissions (Gas engines) and Comfort Package.

Eligibility

- Diesel Class 2-7; Start miles up to 350,000 miles (on odometer or ECM), whichever is greater. Contract expires at 500,000 total miles.
- Gas Class 2-7; Start miles up to 175,000 miles (on odometer or ECM), whichever is greater. Contract expires at 250,000 total miles.
- Model age must be 10 years from current calendar year or newer.
- Some variance on mileage and age restrictions may apply.

Coverage Exclusions: Please refer to your vehicle service contract for complete list and details of covered and non-covered items.

Contract Owner: You must follow OEM maintenance guidelines to retain repair coverages.

Plan Features:

\$350 deductible per occurrence | Progressive Damage | Rapid Repair Guarantee

Covered Components Summary

Engine (NO LIMITS*)

- Camshaft and Cam Bearings
- Cam Followers
- Connecting Rods
- Connecting Rod Bearings
- Connecting Rod Caps and Screws
- Crankshaft
- Cylinder Block Casting
- Cylinder Head and Head Gasket
- Cylinder Liners
- Cylinder Head Bolts
- Hydraulic Lifters
- Injector Cups
- Intake and Exhaust Valves
- Intake and Exhaust Valve Guides
- Main Bearings
- Oil Cooler and Housing
- Oil Pan
- Oil Pump Pick Up Screen and Tube
- Oil Pump Pressure Relief Springs and Valves
- Pistons, Piston Rings and Piston Oil Cooling Jets
- Pushrods
- Rocker Arms and Rocker Arm Shafts
- Thrust Washers
- Timing Gears
- Timing Gear Cover and Housing
- Valve Cover
- Valve Retainers and Keepers (Locks)
- Valve Seats and Valve Springs
- Wrist Pins

"Non-oil" related components:

- Exhaust Manifold
- Flywheel Housing
- Intake Manifold
- Thermostat Housing
- Vibration Dampener

Transmission (NO LIMITS*)

- Bands
- Bearings
- Blockers
- Bushings
- Control Module (TCM)
- Drums
- Gear Sets
- Governor
- Oil Pump
- Shaft(s)
- Shift Forks
- Speed Sensor
- Synchronizers
- Thrust Washers
- Torque Converter
- Valve Body

Differential (NO LIMITS*)

- Axle Housing
- Axle Shafts
- Bearings
- Bushings
- Carrier Case
- Gear Sets
- Limited Slip Clutch Pack
- Power divider includes:**
- Bearings
- Gears
- Shafts
- Shift Forks

Progressive Damage, Wearout & Carbon Packing

Please refer to your contract for details on Progressive Damage, Wearout and Carbon Packing coverage.

(CC) Engine Fuel Injectors, Water Pump, Fuel Pump & ECM

(NO LIMITS*)

- Complete Injector
- Fuel Injector Hard Lines
- Fuel Injection Pump
- Fuel Pump
- Engine Control Module (ECM)
- Water Pump

(CC) Turbo(s) (NO LIMITS*)

- Bearings
- Internal Variable Vane Assembly
- Turbine and Turbine Shaft
- Turbo Actuator

Emissions Assembly (Gas Engines Only) (LOL \$6,000)

- Catalytic Converter
- EVAP Canister and Vent Solenoid
- Exhaust Manifold Gaskets
- Exhaust Pipes (between exhaust manifold and catalyst)
- Fuel Tank Pressure Sensor
- Mass Air Flow Sensor
- Oxygen (O2 Sensors)
- Purge Control Valve

Damages resulting from the Primary Failure of seals and gaskets or fasteners/retainers are not covered.

Comfort Package® (LOL \$6,000)

- Alternator
- Charge Air Cooler
- Engine Air Compressor
- Fan Clutch
- Fuel Tanks, Cap, & Valve
- HVAC Air Compressor & Pulley
- HVAC Blower Motor & Resistor
- HVAC Fan Hub
- HVAC Heater Core
- HVAC Temperature Controls, Control Head, & Control Valves
- Radiator & Radiator Cap
- Radio
- Starter & Starter Solenoid

Rapid Repair Guarantee Plus®

This program guarantees that after the claim approval is complete, our National Repair Network will have you on the road within 14 days of all diagnostics being completed or we will pay you, or the lien holder, half of your monthly truck payment, up to \$750. If repairs require more than 30 days from the time the claim is approved, we will pay you, or the lien holder, your total monthly truck payment, up to \$1,500.

Aftertreatment (Diesel Engines)

(LOL: Class 2-7 \$8,000)

- Aftertreatment Electronic Control Module (ACM)
- Back Pressure Control Valve (BPV)
- Diesel Exhaust Fluid (DEF) Module with Injection Nozzle
- DEF Heater Control Relay
- DEF Dosing Module - Wiring Harness
- DEF Heated Lines (3)
- DEF Heater Coolant Control Valve
- DEF Heating Elements
- DEF Heating Fittings (3 on Supply Module)
- DEF Pump and Module
- DEF Solution Level/Temperature Sensor
- DEF Tank
- Diesel Oxidation Catalyst (DOC)
- Diesel Particulate Filter (DPF)
- DPF Air, Fuel, and Coolant Lines
- DPF Air, Fuel, Manifold Assembly
- DPF Dosing Module
- Exhaust Gas Recirculation (EGR) Valves
- EGR Actuator
- EGR Connecting Bellows and Clamps
- EGR Cooler(s)
- Exhaust Piping, Clamps, and Gaskets
- Exhaust Throttle Valve
- Hydrocarbon Doser Injector (HC Doser, 7th Injector, ARD, AHI Module)
- Hydrocarbon Doser Valve - Air, Fuel, and Coolant Lines; and Inline Air Filter
- Hydrocarbon Doser Valve (Voss Valve)
- Selective Catalytic Reduction (SCR) Catalyst
- SCR Decomposition Pipe and Pipe Elbows
- Sensor, BPV Pressure
- Sensor, Delta P (DPF Pressure)
- Sensor, DOC Inlet Pressure
- Sensor, DOC (Post) Temperature
- Sensor, DOC (Pre) Temperature
- Sensor, DPF Air Supply Pressure
- Sensor, DPF Back Pressure
- Sensor, DPF Fuel Pressure
- Sensor, Lambda (O2 Sensor)
- Sensor, NOx (2)
- Sensor, Pressure After Exhaust Throttle Valve
- Sensor, SCR (Post) Temperature
- Sensor, SCR (Pre) Temperature
- Wiring Harness - Emission Systems (including overlay)z

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Optional Protection Programs

Roadside Assistance

Provided By Roadside Masters

- Fuel/Oil/Water/Fluid Delivery Service
- Jump Start
- Lock-out/Replacement Key
- Mobile Mechanic
- Pull Start
- Replacement Battery Delivery
- Tire Repair
- Tire Replacement
- Towing (50 miles)

Coverage begins 15 days after contract start date.

Liftgate

- Hydraulic pump motor/ power unit
- Hydraulic cylinders
- Lift gate solenoid (no progressive damage)
- 2-Way drain valve
- Liftgate power unit
- Hydraulic fluid reservoir
- Torsion bars / springs, if equipped
- Limits of liability up to \$4,000

Exclusions:

- Wearable components such as hoses
- Hydraulic fittings
- Issues due to physical damage (ex. Bent cylinder)
- Lack of proper maintenance (lubrication)

Road Hazard Tire & Repair - Provided by Samsio

- Flat tire repair, mounting, demounting, valve stems and disposal.
- Road hazard damage for Tire or Wheels, with separate coverage limits for wheels and tires.
- Repair or replacement due to puncture, bruise, impact breaks, including retreads.

Rental Truck Assistance

This program provides reimbursement for a rental truck while your truck is being repaired for a covered claim. We offer 7-day and 14-day programs and your rental days can be used as needed during your warranty term. Rentals must be arranged with an authorized rental truck facility. Maximum reimbursement rates are specified in your contract. Please contact an NTP Co. claims administrator prior to renting for other details. The driver renting the truck is responsible for showing proof of insurance, paying for fuel, mileage charges, and applicable vehicle damage that occurs during the rental period. They may also be asked for a security deposit and proof of having their CDL for 2+ years.

Refrigeration Programs

Vehicle-Powered:

- Condenser Coil & Fan
- Compressor
- Expansion Valve
- Evaporator Coil
- King Valve
- Microprocessor
- Receiver/Dryer

Self-Powered Includes all Vehicle-Powered, plus:

- Cam bearings
- Cam followers
- Camshaft
- Connecting rod bearings
- Connecting rods
- Constant velocity valve
- Crankshaft
- Hydraulic lifters
- Intake and exhaust valves and guides
- Injectors



Underwriting: Requirements Before Sale

- Must perform Premium 2000 inspection requirements and submit form to NTP Co. Claims Admin.
- Perform OEM recommended PM and install new engine oil and filter.
- Check and repair/resolve all active and inactive fault codes.
- Visually inspect all covered components. Repair/resolve all deficiencies and leaks.
- Perform road test/performance evaluation. Identify and resolve all operating deficiencies for covered components.
- Check engine and aftertreatment performance and repair deficiencies (skips, knocking, exhaust smoke, clogged/dirty filter, etc.).
- Retain RO's for all repairs.